

Estate of Value *– for what it's WORTH!*

APPRAISALS ■ ONLINE AUCTIONS ■ ESTATE SALES

1812 Winter Street, Superior, WI 54880 | 218.390.8094

ESTATE of VALUE COVID19 Preparedness & Reopening Plan – Minnesota & Wisconsin May 18, 2020

ESTATE of VALUE is open for business effective May 18, 2020 and, we are following the public health guidelines from the Center for Disease Control (CDC), the Minnesota Department of Health and the Wisconsin Department of Health Services.

EOV conducts professional estate, moving and business liquidation and on-line auction sales – at your place or ours! We provide professional personal property appraisal and valuation services for estates, divorce and insurance scheduling, including general residential contents and specialized items such as, motor vehicles, watercraft, firearms, fine art, jewelry, coins and business inventories. Call us for a no cost consultation. ESTATE of VALUE – *for what it's WORTH!*

We are so pleased to be back to work! We felt and heard your support while we were closed and, we are grateful for your business now that we are open. We ask for your patience as we all adjust to doing business in these difficult and fast changing times!

We have adopted numerous practices for the safety of our employees at work and, for customers who shop at the in-home sales and warehouse sales that we conduct, as well as for our appraisal clients who visit our offices. **THE SAFETY OF EOv EMPLOYEES, OUR FAMILIES AND YOU, OUR CUSTOMERS AND CLIENTS, IS MORE IMPORTANT THAN ANYTHING ABOUT OUR BUSINESS!**

ESTATE of VALUE COVID19 OPERATIONS & BUSINESS POLICIES

- EOv rules & reminders, as well as hours of operation for each sale shall be posted in several locations inside and outside all our in-home sales, as well as at our warehouse.
- The EOv office and warehouse is open by appointment only; however, regular Warehouse Wednesday Sales resume Wednesday, May 27 from 10 am to 6 pm and every Wednesday thereafter, unless we notify you via of our website and/or our Facebook page.
- Numbers and/or EOv employee permissions are required for admittance to every sale, every day, everywhere, including outbuildings. See information about numbers and getting into the sale <http://estateofvalue.com/numbers.htm>
- Minnesota requires that we allow no more than 50% of the establishment's occupant capacity inside at any time. That number is variable, based on the size of the building and, it includes the number of employees staffing our sales. We follow these guidelines for all sales in Minnesota and Wisconsin.
- EOv employees shall be scanned with a touchless, digital, infrared thermometer to ensure their temperature is UNDER 100.4 BEFORE they are allowed to come to work.
- EOv shall offer temperature screening to customers, but it is not mandatory.
- EOv employees and customers shall wear protective masks. Customers must bring their own masks as we do not have extras. No mask, no entry.
- EOv employees and customers shall frequently wash their hands and use the provided hand sanitizer.
- EOv employees shall frequently sanitize various equipment and surfaces.
- EOv shall display floor markers indicating 6-foot distances and traffic arrows indoors and outdoors at all sale locations.
- EOv employees and customers shall maintain proper social distancing indoors and outdoors at all sale locations.
- EOv shall have additional check-out areas set up for social distancing inside a home, as well as one outside to. We ask for your patience as this will cause delays in checking out.
- EOv employees may no longer wrap or bag your purchases. After paying for your items, you must move your purchases to a wrapping station and wrap and bag them yourself. EOv shall provide newspaper, bags and boxes; however, you may bring your own supplies, as well.
- EOv employees may no longer assist with hauling or loading vehicles with your purchases. Please make arrangements to have enough appropriate (STRONG) helpers available to assist you. To minimize the possibility of damage to the home and/or to your item, we typically require that large items be removed after 3 pm – NOT during busy sale hours. Please make arrangements with the cashier.
- **EOv RESERVES THE RIGHT TO REFUSE ADMITTANCE TO ANY SALE LOCATION AND/OR ASK YOU TO LEAVE IF YOU REFUSE TO ADHERE TO OUR SAFETY PROCEDURES.**

Sincerely,
Leanne Stauduhar, President, Appraiser
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